



# TERMS AND CONDITIONS - Golf Tour September 27 - 3 October 2021

*Please read the following information to ensure that you fully understand all booking terms and conditions, how payments are made, our cancellation policy and our insurance waiver.*

## 1. How to Book

- a) Fill out the reservation forms (can be found on our website [www.a2zebraadventures.com/garden-route-golfing-getaway](http://www.a2zebraadventures.com/garden-route-golfing-getaway)). On receipt of your signed reservation form we will send you an invoice for a 50% **non-refundable** deposit. Once deposit is received in our account, your place on the tour will be reserved.
- b) Remember to take out full travel insurance when the deposit is paid.
- c) Final payment is due to A 2 Zebra Adventures ("A 2 Zebra Adventures" or the "Company") not later than 10 weeks (70 days) prior to departure. On receipt of your full payment, we will send you tour details. Please ensure that you receive the information before you leave on your tour.

Should the booking be made less than 10 weeks prior to arrival, full payment is due at the time of confirming the reservation.

**Bank charges are the responsibility of the traveller.**

Payment shall be made in all instances in the currency in which the quotation was accepted or in which the invoice is made out.

## 2. Cancellation

Cancellations are only effective on receipt of **written** notification. If cancellation is prior to 10 weeks before departure your deposit is forfeited. If your cancellation is made after the due date for full payment of your tour fare, charges will be levied. The scale of charges, expressed as a percentage of the tour prices, is as follows:

More than 10 weeks notice ~ Deposit forfeited;

Less than 10 weeks notice ~ 70% of full price;

Less than 6 weeks notice ~ 100% of full price;

Should you fail to join a tour or join it after departure or leave it prior to its completion, no tour fare refund can be made.

**We strongly recommend cancellation and curtailment insurance be purchased due to any unforeseen circumstances such as flight delays, baggage loss or ill health.**

### **3. Travel and Accommodation**

A 2 Zebra Adventures is not itself a carrier, hotelier or car hire operator. The flights and coach journeys, other travel and hotel accommodation and any other components included in your golf tour are provided by reputable carriers and hoteliers on their own conditions. It is important to note therefore that all bookings with A 2 Zebra Adventures are subject to the terms and conditions and limitations of liability imposed by the various providers involved in your travel booking, some of which limit or exclude liability in respect of death, personal injury, delay and loss or damage to baggage.

### **4. Insurance**

It is a condition of booking, that the sole responsibility lies with the guest to ensure that they carry the correct comprehensive travel and medical insurance to cover themselves, as well as any dependants/travelling companions for the duration of their trip to South Africa. This insurance should include cover in respect of, but not limited to, the following eventualities: cancellation or curtailment of the tour, emergency evacuation expenses, medical expenses, repatriation expenses, damage/theft/loss of personal baggage, money and goods. A 2 Zebra Adventures, including their representatives, employees and agents will take no responsibility for any costs, losses incurred or suffered by the guest, or guest's dependants or travelling companions, with regards to, but not limited to, any of the above mentioned eventualities. Guests will be charged directly by the relevant service providers for any emergency services they may require, and may find themselves in a position unable to access such services should they not be carrying the relevant insurance cover.

Guests not wishing to purchase comprehensive travel and medical insurance, will be asked to sign a liability release form.

### **5. Methods of Payment**

We accept Electronic Transfers

### **6. Wild Animals**

Please be aware that these tours may take you into close contact with wild animals. Attacks by wild animals are rare, but no safari into the African wilderness can guarantee that this will not occur. Neither A 2 Zebra Adventures, nor their employees, can be held responsible for any injury or incident on the safari. Always follow the safety instructions from the guide.

## **7. Passport & Travel Documents**

International visitors require a valid passport together with onward travel documents. If travelling to South Africa then guests must please ensure that their passport is valid for at least 6 months after their entry date and that they have a minimum of 3 blank back to back pages (if there is insufficient space in the passport then entry may be denied) in their passport to enable the entry visa to be issued. All passport holders should verify with their relevant consulate concerning visa entry requirements.

Please ensure that you have all the necessary visas prior to departure (unless available on entry) as A 2 Zebra Adventures cannot be held liable for any errors. If you are extending your journey to other countries, please establish entry requirements for those countries as well. In addition, a parent traveling with children, without the other parent, will need a letter of consent from the absent parent. The letter of consent must be certified by the police.

An unabridged birth certificate is required for all children travelling under the age of 18 years old to South Africa.

## **8. Visa/Inoculations**

Please consult your medical practitioner for any necessary vaccinations, inoculations or medication prior to travel. For malaria specific information in Africa, please see [www.travelclinic.co.za](http://www.travelclinic.co.za)

Visas and immunisation requirements vary from country to country and up-to-date information should be obtained from your local health department and consulate. The risk of not being able to commence or continue with the tour as a result of defects or deficiencies in visas or immunization, rests exclusively with the client.

## **9. Medical Information/Liability Release**

Participation on a tour to Southern Africa requires that you be in generally good health. All guests must understand that while a high level of fitness is not required, a measure of physical activity is involved in all tours. It is essential that persons with any medical problems and/or related dietary restrictions make them known to us well before departure. Anti-malaria precautions should be taken by the client, and these are the sole responsibility of the client. Any required inoculations must be recorded by the client's health practitioner on a valid vaccination certificate which the client must carry in his/her possession throughout the tour. A 2 Zebra Adventures will not be responsible for the accuracy of any medical information. You should consult your doctor or pharmacist for up to date requirements and personal recommendations.

## **10. Included in the Tour**

6 nights accommodation at Fancourt and Pezula Golf Courses

All transfers from George Airport to the hotels, golf courses, activities and restaurants mentioned in the itinerary and back to the George Airport at the end of the tour

All Meals

Green fees for all 4 golf games (Pezula, Simola and 2 at Fancourt  
Golf cart Hire  
All activities mentioned in the itinerary

## **11. Not Included**

Insurance to cover for cancellation and curtailment, medical, baggage and money, emergency evacuation back home; all beverages; telephone calls; laundry; gratuities to guides, caddies, waiters and hotel or guest house staff; any excursion not related to the tour; additional meals not specified in the itinerary and all flights

## **12. Responsibility**

Neither A 2 Zebra Adventures nor any person or agent acting for, through or on behalf of the Company shall be liable for any loss or damage whatsoever arising from any cause whatsoever and without restricting the generality of the afore-going shall particularly not be responsible for loss or damage arising from any errors or omissions contained in its brochure or other literature, loss or damage caused by delays, sickness, theft, injury or death.

In addition A 2 Zebra Adventures shall have the right at any time at its discretion to cancel any tour or the remainder thereof or make any alteration in route, accommodation, price or other details and, in the event of any tour being rendered impossible, illegal or inadvisable by weather, strike, war, government or interference or any other cause whatsoever, the extra expenses incurred as a result thereof shall be the responsibility of the passenger. A 2 Zebra Adventures may at its discretion and without liability or cost to itself at any time cancel or terminate the guest's booking and in particular without limiting the generality of the afore-going it shall be entitled to do so in the event of the illness or the illegal or incompatible behaviour of the guest, who shall in such circumstances not be entitled to any refund. The person making any booking will, by the making of such booking, warrant that he or she has authority to enter into a contract on behalf of the other person included in such a booking and in the event of the failure of any or all of the other persons so included to make payment, the person making the booking shall by his/her signature thereof assume personal liability for the total price of all bookings made by him/her.

## **13. Changes to Schedules**

Although every effort is made to adhere to schedules it should be borne in mind that the A 2 Zebra Adventures reserves the right and in fact is obliged to occasionally change routes, accommodation and activities on tours as dictated by changing conditions such as weather.

## **14. Refunds**

Whilst the Company uses its best endeavours to ensure that all anticipated accommodation is available as planned, there shall be no claim of any nature whatsoever against the Company for a refund either in whole or part, if any accommodation or excursion is unavailable and a reasonable alternative is not found. If the guest is unable to use any service provided in the itinerary, then there are no refunds due.

## **15. Prices**

**R140 600.00/four ball**

We will do our utmost to keep to the prices as quoted. Should increases be forced on us by service providers or government institutions, we reserve the right to surcharge without notice.

## **16. Delays**

We cannot be held liable for any delays or additional costs incurred as a result of airlines not running to schedule.

## **17. Replacement Guides**

If one of our guides is unable to take a tour due to illness, etc. we reserve the right to substitute with another guide.

## **18. Special Requests**

You must advise A 2 Zebra Adventures in writing of any special requests; e.g. diet, facility or physical handicap, when you submit your reservation request to A 2 Zebra Adventures. A 2 Zebra Adventures will endeavour to meet such requests, if possible.

## **19. Golf**

The term of 'golf' is defined as 1 x 18 hole round of golf per person, unless otherwise stated. All golfers are to adhere to the relevant golf clubs visitors playing conditions, this includes their dress code and etiquette. Golf courses require a valid handicap certificate and it's the client's responsibility to ensure a valid certificate is presentable if requested. We cannot be held responsible for the actual playing conditions of the courses, including changes caused by periodic course maintenance.

## **20. Disclosure**

Please be aware that during your participation in this tour certain risks and dangers may arise, including, but not limited to, the hazards of traveling in wild or undeveloped areas, travel by boat, train, automobile, aircraft or other means conveyance, the forces of nature, political unrest, crime, accident or illness in remote regions without means of rapid evacuation or medical facilities. Also be aware and clearly understand that A 2 Zebra Adventures will not be responsible for the provision of medical care or the adequacy of any care that may be rendered. It is understood that A 2 Zebra

Adventures will use reasonable endeavors to ensure that all adequate measures are taken to avoid such occurrences. By signing the Reservations and Booking Form you are voluntarily participating in these activities with the knowledge of the dangers involved and hereby agree to accept any and all risks.

## **21. Consent**

The payment of the deposit OR any other partial payment for a reservation on a tour constitutes consent by all guests covered by that payment to all provisions of the conditions and general information contained in this document whether the guest has signed the reservation form or not. The terms, under which you agree to take these tours, cannot be changed or amended except in writing signed by an authorized director of the Company.

## **22. Liability Release and Assumption of Risk**

I acknowledge that I have voluntarily agreed to participate in the trip designated on the Reservations & Booking Form. In so doing, I subject that I may be subjecting myself to dangers and hazards, which could result in illness, injury or death. I also acknowledge that there are inherent dangers which may arise at anytime during the trip. I am specifically familiar with and accept the risk of these dangers and hazards inherent in partaking in my trip and am aware that medical services and facilities may not be available while I am participating in this trip. Participation in any tour or travel package arranged by A 2 Zebra Adventures and provided by any of its Suppliers (including but not limited to transportation to or from any venue, additional activities not listed on itinerary) is undertaken at my own risk. In order to partake in the enjoyment and excitement of this travel trip, I am willing to accept the risks and uncertainties involved as being an integral part of my tour.

## **23. Release and covenant not to sue**

I understand that A 2 Zebra Adventures will contract with independent contractors on this trip, including transportation, accommodation and guide services. I understand and acknowledge that A 2 Zebra Adventures has no control over and assumes no responsibility for the actions of any independent contractors, and that no independent contractor has authority to make commitments for, or on behalf, of A 2 Zebra Adventures. As partial consideration for my participation in the trip and for A 2 Zebra Adventures undertakings, I agree that neither I, nor any of my heirs, dependants, personal or legal representatives, nor family members will bring suit against A 2 Zebra Adventures, as a result of any acts or omissions by A 2 Zebra Adventures or its independent contractors, involved in this trip. I hereby release, indemnify and covenant not to sue A 2 Zebra Adventures, or its directors, shareholders, agents or employees for any and all claims of whatever kind arising from my participation in the trip, including, but not limited to, personal injury, illness, death, damage, or monetary loss, except for such claims arising out of the grossly negligent acts, omissions or misconduct of A 2 Zebra Adventures, or its directors, shareholders, agents and employees involved with this trip.

## **24. Arbitration**

In the event of any dispute, default or disagreement (generically hereinafter referred to as "dispute") arising between the parties, whether during the continuance of this agreement or upon or after its termination, in respect of, or arising out of

this agreement, including, but not limited to its implementation, validity, interpretation, termination, cancellation, or the rights or duties of any party thereunder, such dispute shall be resolved by way of arbitration in Johannesburg, South Africa. Either party shall be entitled to refer such dispute to the Arbitration Foundation of Southern Africa ("AFSA") or AFSA's successor, for resolution by an arbitrator in accordance with and subject to the provisions of AFSA's expedited arbitration rules and the provisions of the Arbitration Act 1965 or any statutory modification or re-enactment thereof for the time being in force, but subject always to the stipulations agreed to between the parties and recorded herein.

## 25. Knowing and Voluntary Execution

I have carefully read and understand A 2 Zebra Adventures Terms & Conditions, I have familiarized myself with all the information provided to me about this trip and agree to all stated conditions. I have also carefully read and agree to the terms & conditions of this agreement. I understand that it is a release of liability and a contract between myself and A 2 Zebra Adventures, and/or its contracted operators or affiliated organizations, and I sign this agreement of my own free will. This agreement is binding on my heirs, dependents, legal representatives and assigns.

## 26. Integration and Severability

Subject to the obligations and duties set forth herein, this Liability Release and Covenant Not to Sue, the A 2 Zebra Adventures' Reservations & Booking Form, and Travel Insurance Acceptance form, all of which are incorporated herein by this reference, constitute the whole agreement between the parties. In the event that an arbitrator or court of law declares any term or terms of these documents invalid, such declaration shall not affect the remainder of the terms of the agreement, which shall be valid and enforceable.

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Guest Signature

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Witness